



**\*\*1-Year Limited Product Warranty Policy\*\***

Before initiating the return of your product for service under this warranty, please follow these steps:

1. Carefully read the instruction manual and visit our website at [www.magicsticktv.com](http://www.magicsticktv.com) for product updates and extended support documentation, such as Common Troubleshooting Guides.
2. If you encounter issues with your product, contact our Customer Support Department at 888-360-9394.

**Warranty Coverage:**

PVC ANTENNA INC, Inc. (referred to as "MAGIC STICK TV") warrants to the original purchaser ("Customer") that, for the specified Warranty Period, the product will be free from defects in material or workmanship under normal, non-commercial use.

**Warranty Period:**

- Parts and Labor coverage periods start from the original date of customer purchase.

**Options During Warranty Period:**

If a defective product (or component) is returned within the applicable Warranty Period, Magic Stick TV will, at its discretion:

1. Repair the product or component.
2. Replace the product or component with a new or refurbished one.

**Exclusions from Warranty:**

This warranty covers normal use only and is non-transferable. It does not cover defects resulting from:

- Neglect, misuse, accidents, improper application, violation of operating instructions, or customer-induced damage.
- Modification or repair by unauthorized parties.
- Damage due to power surges, incorrect voltage, misconnection, or malfunction of connected devices.
- Cosmetic damage caused by wear and tear, shipping damage, heat sources, sunlight, climatic conditions, or acts of God.

**\*\*Commercial Use and Disclaimer:**

The product is intended for personal, non-commercial use. It is not warranted for commercial or rental use, and Magic Stick TV disclaims responsibility for data breaches, compromised data, or medical/lifesaving applications.

**Disclaimer of Other Warranties and Limitation of Liability:**

Apart from express warranties stated, Magic Stick TV provides the product "as is" and disclaims all other warranties, including merchantability, fitness for a particular purpose, or non-infringement. Magic Stick TV shall not be liable for indirect, special, incidental, consequential, or punitive damages.

**Customer's Rights:**

This warranty provides specific rights to the customer, and additional rights may apply depending on the jurisdiction.

**Return Process:**

To process a return, send the product prepaid to the following address in the original packaging or an equivalent to prevent damage.

Include:

1. Dated sales receipt.
2. Detailed description of the problem.
3. Customer's full name, phone number, and return address.
4. All accessories from the original product package.

Returns Dept. MSTV  
460 W. Larch Rd. Suite 18  
Tracy, CA 95304  
Tel: 888-360-9394  
[www.magicsticktv.com](http://www.magicsticktv.com)  
[support@magicsticktv.com](mailto:support@magicsticktv.com)  
Hours: Monday-Friday 9AM-4PM